

EFFECTIVE DATE			REVISED DATE			POLICY	PROCEDURE
MONTH	DAY	YEAR	MONTH	DAY	YEAR		
11	18	85	11	28	1994	Applies to: All Staff, Board of Governors, Credentialed Staff, Volunteers	
			05	29	2006		
			09	25	2006		
			06	23	2010		
			06	26	2014		
			04	23	2018		

MISSION, VISION, VALUES, STRATEGIC DIRECTIONS

MISSION

To ensure access to quality health care for everyone who enters our doors.

VISION

The best rural hospital, through partnerships and integration.

VALUES

- I - Innovation We will always be creative and supportive of new ideas that lead to positive change.
- C – Compassion We will always communicate effectively by displaying compassion and caring, promoting positive outcomes.
- A – Accountability We will always be personally and professionally accountable for our words and actions.
- R – Respect We will always honour and show consideration of others.
- E – Excellence We will always achieve excellence through work ethics, skills and abilities. We will cultivate a positive attitude regarding how we think and behave.

STRATEGIC DIRECTIONS

High Reliability Healthcare

Fostering Continuous Improvement

Enhancing the consistency, accuracy and speed of our patient-specific communications will ensure we are continuously improving health outcomes.

Anticipating Tomorrow’s Needs

We will develop approaches to understand the changing needs of our communities to determine how to best meet them in collaboration with our partners; in particular, we will deepen our understanding and support of neighbouring First Nations communities and work toward providing culturally safe care.

Exceptional Experience

Leveraging our Aspirational Culture

The wellbeing and development of our staff and clinicians will continue to be a key area of focus through the creation of environments which facilitate engagement and foster a culture of open conversation, learning, and accountability.

Nurturing Powerful and Purposeful Partnerships

By continuing to build strategic partnerships and being a catalyst for strategic conversations, we will be able to deliver first-rate, seamless care for our communities; developing and leveraging

relationships with neighbouring First Nations' healthcare, social and community organizations we will be better equipped to support First Nations patients and their families both while they are in our hospital, and in their transition back to their communities.

Exceptional Environment

Re-thinking and Refreshing our Facilities

We will create a welcoming space where our patients and their families feel comfortable, and where our team can work, collaborate and feel energized.

Redeveloping our Emergency Department

We will re-develop our emergency room for improved access, usability and comfort and as we continually seeking to improve the experience in our emergency room, we will gain new insight which can help to transform other areas of our hospital.

Optimizing and Upgrading our Equipment and Technology

Leveraging and maintaining our equipment, technology, and infrastructure is a key factor in being able to provide quality care; by regularly assessing the condition of our resources and creating processes to consistently maintain them, we are optimizing our capabilities.