

## REFLECTIONS



### Hope for Today, Opportunities for Tomorrow

The cover story about Donna inspires those of us who work at Mission Services and many others in our community who are caught in a cycle of poverty and exclusion.

Donna's success illustrates the value of education and the need to acquire new skills in order to take advantage of present and future opportunities. Life-long learning is a core value of Mission Services Opportunity Centres. Valerie Sadler, Director of Women's Services, will be receiving her Master's in Education from Brock University in June. Her achievement will impact the lives of the people we serve in a positive manner. Opportunities will be realized. Lives will be transformed.

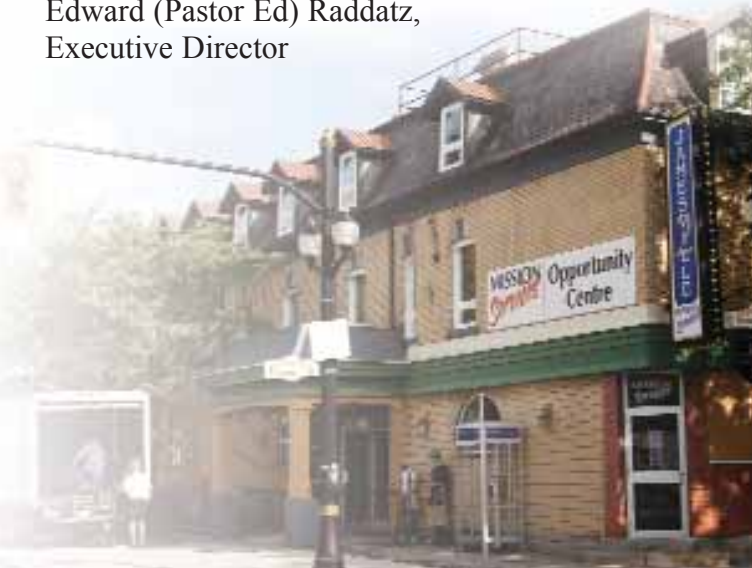
Many donors and community partners appreciate our commitment to education and training, for both clients and staff. As recently as last year, a new business partner said that he supported our ministry precisely because we provide job training opportunities for people facing employment barriers. He saw the Mission as a place that provides real life-

changing options through our skill training programs. This is something Donna knows only too well. "The staff saw the potential in me," said Donna, "and the gift that God put in me."

This summer I invite you to partner with us as we address the growing needs of the disenfranchised. Help us provide a tangible Hope to people in despair and provide them with a realistic option of success.

May I wish you a safe and enjoyable summer season.

Edward (Pastor Ed) Raddatz,  
Executive Director



CALENDAR OF EVENTS - SPECIAL EVENTS ARE POSTED AT [WWW.MISSION-SERVICES.COM](http://WWW.MISSION-SERVICES.COM)

### Thanksgiving Dinner - October 10, 2010 at 5pm

To volunteer, call 905-528-4211 x106

Or email [volunteer@mission-services.com](mailto:volunteer@mission-services.com)

#### CHANGING LIVES

Mission Services is a Christian, non-profit, charitable organization serving men, women and children in the greater Hamilton area in response to basic human needs and supporting them in reaching their potential, thereby fulfilling God's call to act justly, show mercy, and offer hope.

#### PROGRAMS & SERVICES

##### MEN'S SERVICES OPPORTUNITY CENTRE

- Men's Residence/Jamesville 2
- Hot meals & clothing
- Medical & Social Service Referrals
- Transitional Housing
- Housing assistance & individual case management support

##### Suntrac Addictions Treatment Centre

- Individual & group treatment for men experiencing addictions
- Group recovery management (aftercare)
- Discovery House
- Group counseling & individual case management

##### WOMEN'S SERVICES OPPORTUNITY CENTRE

- Inasmuch House
- Safe shelter for abused & homeless women & children
- 24 hour emergency crisis line 905-529-8600
- Individual case management & crisis care
- Public Education Workshops
- Child & Youth Programs
- Support Services & Housing Referrals
- Transitional Support Program
- Individual case management for women in the community experiencing abuse

##### Child Witness Programs

- Therapeutic groups for children who have witnessed abuse

##### EMPLOYMENT & TRAINING

##### OPPORTUNITY CENTRE

- Marty Karl Centre
- Skills Training - Janitorial and Food Services (includes WHMIS and Food Handling Certification)
- Life Skills Workshops
- Job Placement Services

##### Hamilton Employment

- & Training Centre Inc.
- Catering Sales & Contract Service
- Janitorial Contract Service

##### COMMUNITY SERVICES

- OPPORTUNITY CENTRE
- Emergency Food Assistance
- Christmas Care
- Financial Trusteeship & Personal Management

##### TO SUPPORT THE WORK OF

- MISSION SERVICES:
- Call: 905 528-4211 (Mon-Fri, 8:30-4:30)
- 1-877-542-2732 (After hours)

**MISSION Services** Opportunity Centres

Donate online at  
[www.mission-services.com](http://www.mission-services.com)  
Visa or MasterCard accepted  
Charitable Registration  
No. 119043206RR0001

P.O. Box 368, 293 Wellington St. N.,  
Hamilton, ON L8L 7W2



JUNE 2010

SERVING THE GREATER HAMILTON AREA SINCE 1956

## DONNA'S DREAM *From Trainee to Instructor*

Donna's accepting smile is one of the first and lasting impressions on students in our Employment & Training Opportunity Centre. As their instructor, Donna's contagious, cheerful disposition has helped many of the adult trainees overcome personal and emotional barriers to complete the program and find a job in the food services industry.

Why does Donna have such an influence in the lives of those we serve? Because several years ago, Donna was a trainee herself! "I've been where they've been," says Donna, "I know where they need help."

Her story is inspiring. When Donna was 15 she ran away from home, hiding out on the street or secretly in the homes of friends. She grew up fast after having a son at age 17, and came to the conclusion that there had to be more to life than living on social assistance and watching her son do without many of the things his friends took for granted like decent clothes and shoes or enjoying a treat from the ice cream truck. Her case worker at social services directed her to the cook's training program at Mission Services.

Donna credits the staff at Mission Services for helping her break free from the hopeless cycle of dependency, social assistance and poverty. "The staff saw the potential in me," she says. "They believed in

me." Mission staff gave her the confidence to enrol in courses at Mohawk College. From there she was hired for a position in the Mission Services training program where she has now worked for nine years!

Your support helps to change the lives of people like Donna.

Donna dreams that every person passing through the Mission Services kitchen program will know the same love, encouragement and hope that helped her break free from a life of dependency and hopelessness. "The staff saw the gift that God had blessed me with and gave me the confidence to complete the program."



Donna instructs John in preparing quiche for lunch at Jamesville 2.

**IT'S EASY TO GIVE ONLINE!**  
[www.mission-services.com](http://www.mission-services.com)

## FOOD DRIVE BRINGS IN 9,117 LBS FOR FOOD BANK

On May 1, the Kirkendall Neighbourhood Association held their fourth annual food drive for Mission Services. The *Fill a Bus, Feed a Family* campaign brings together 120 volunteers who canvas neighbours, erect lawn signs and go door-to-door collecting donations. A local Toyota dealership supplies pickup trucks to haul the food to an awaiting Hamilton Street Railway city bus.

This year, the drive collected 9,117 pounds of food and \$865 for the Mission Services Food Bank. That's 2,000 pounds more than last year. THANK YOU, Kirkendall Neighbourhood!



## GOLF TOURNAMENT A GREAT SUCCESS!

Under cool but sunny skies, the 5th Annual Mission Services & Hamilton Community News Charity Golf Tournament proved to be a success for the 95 golfers who teed off at Hidden Lake Golf and Country Club in Burlington Thursday, May 6.

The yearly event is anticipated by many area golfers who enjoy the first tournament of the year at a first rate golf course.

Proceeds from the event was \$26,866. Over the past five years, over \$150,000 has been raised for Mission Services' programs and services. Congratulations to Sean O'Connor, Bill Kopac, and Greg Cooke who took home the Tournament Trophy.

We are indebted to John Cormier of Hidden Lake Golf and Country Club in Burlington who always ensures a first class tournament and delicious meal for our golfers.

Pastor Ed, Executive Director of Mission Services, is thankful for the key role that Hamilton Community News plays in promoting Mission Services:

"Since our partnership began, Hamilton Community News has shared our needs with its readers as well as stories of success for our clients. In doing so, more people are aware of poverty issues in our community and are encouraged to join us in helping those in need."

Thank you to all our golfers, sponsors and volunteers. And please circle May 5, 2011 for next year's event!



Barry congratulates Tournament Winners Greg Cooke, Sean O'Connor and Bill Kopac.

## LEGACY GIVING

Summer is a time of memories. Perhaps camping with your family or weekends at Grandfather's cottage by the Lake? I recall a friend who spent every summer at a rustic cottage on the shores of Georgian Bay. It was the magnet for the entire family. Thankfully, that family still enjoys summers at the cottage today because the grandfather had the

wisdom to file a will leaving the cottage for future generations to enjoy. It was his legacy of love to his family.

Today I encourage you to meet with a lawyer and draw up a will so that your wishes will be respected in regards to the dispersal of your assets. Also, I respectfully ask you to consider leaving a legacy gift to Mission Services. Merely select a program or service that you have faithfully supported and I will ensure that your gift is directed to the program or service of your choice. Thank you for your faithful support.

Barry Coe  
Director Community Relations & Development  
905-528-4211 ext. 130

## GARAGE SALE RAISES AWARENESS FOR HAMILTON WOMEN'S SHELTERS!

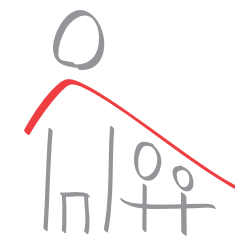
Royal LePage offices across Canada recently came together to host the 2nd annual National Garage Sale for women's shelters. Inasmuch House would like to thank the Royal LePage Garage Sale Committee and their fellow sponsors for all of their hard work organizing this great event. On Saturday, May 15 Royal LePage staff and volunteers came together at Bayfront Park with great compassion and enthusiasm to raise money for this cause. The day was a great success! The community was able to come and shop through hundreds of items while enjoying a live band, great food, face painting, craft tables, a tour of a fire truck and free candy and popcorn. All of the proceeds from the day went to

four Hamilton women's shelters. Events such as these allow us to provide ongoing services for the women and children who seek refuge at Inasmuch House. We would also like to give a special thanks to Inasmuch House Staff members who donated their time in doing crafts with the children and sharing information about domestic violence with the community.

### WAY TO GO ROYAL LEPAGE!



Inasmuch House staff educate the community regarding domestic violence.



royal lepage  
shelter foundation

MISSION  
Services  
Opportunity Centres