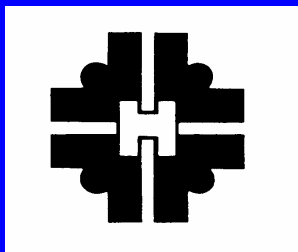


THE WEST HALDIMAND GENERAL HOSPITAL HALDIMAND ABILITIES CENTRE TOWN HALL MEETING

AGENDA

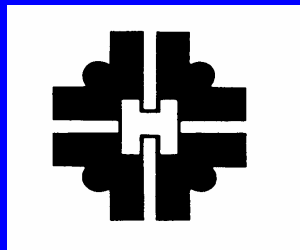
1. Welcome and Introductions – Doug Vanderburg – WHGH CAC
2. Greetings - Patty Nixon - Chair of WHGH Board
3. Greetings - Juanita Gledhill - Chair of HNHB LHIN
4. WHGH Update - David Bird - WHGH CEO
5. XXXXXXX - Katherine Rankin – Co-ordinator Haldimand Abilities Centre;
6. Mary Burnett - Director of Programs, Alzheimer's Society of H/N
7. Questions



THE WEST HALDIMAND GENERAL HOSPITAL HALDIMAND ABILITIES CENTRE TOWN HALL MEETING

THREE YEAR ACCREDITATION AWARD

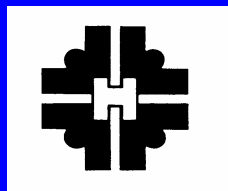
- Standards are becoming more stringent - the “bar” is being raised
- We’re making changes
 - Patient safety
 - Increased public reporting of indicators
 - Changes to care practices and processes



THE WEST HALDIMAND GENERAL HOSPITAL HALDIMAND ABILITIES CENTRE TOWN HALL MEETING

New Patient Safety Initiatives

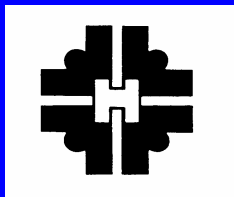
- Surgical Checklist
- Hand Hygiene Audits
- Patient Safety Leadership Walkabouts
- Prospective Analysis and Improvements



THE WEST HALDIMAND GENERAL HOSPITAL HALDIMAND ABILITIES CENTRE TOWN HALL MEETING

FINANCIAL STATUS

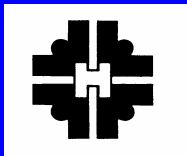
- 09/10 - \$285,000 deficit (before amortization)
- Deficit to covered by past savings
- 3.1% funding increase in 09/10 – costs increasing by 4 – 6%
- 1.5% funding increase for 10/11- projected deficit (without changes) to be \$350,000
- Instituted changes throughout the year to decrease costs
- Board motion in February to apply to the LHIN to close 10 Complex Continuing Care Beds
- LHIN approved this closure



THE WEST HALDIMAND GENERAL HOSPITAL HALDIMAND ABILITIES CENTRE TOWN HALL MEETING

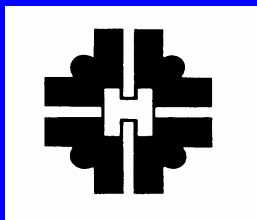
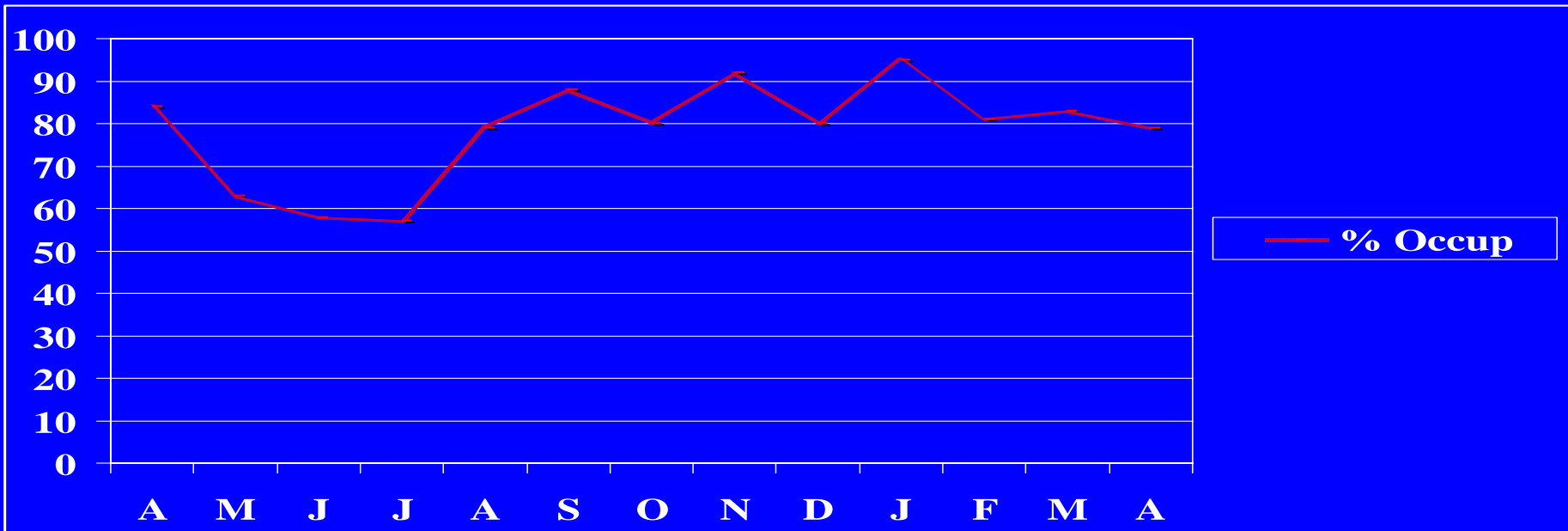
WHGH Board Parameters to make changes:

- Maintain a 24/7 ER
- Maintain acute inpatient care
- Maintain/increase surgical services
- Increase the level of ambulatory services (future of the hospital)



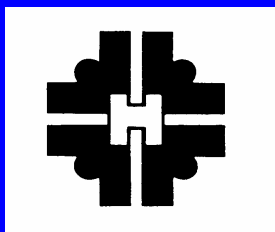
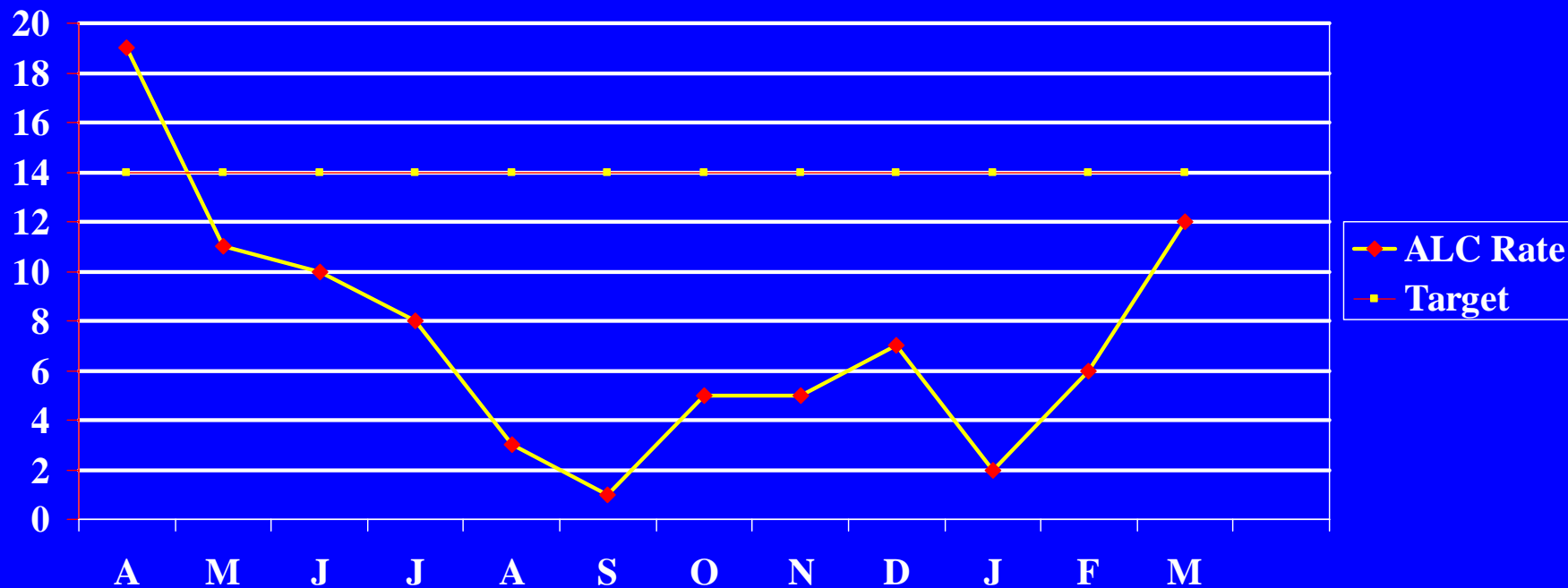
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WHGH Total Average Occupancy Level April 2009 – April 2010



THE WEST HALDIMAND GENERAL HOSPITAL HALDIMAND ABILITIES CENTRE TOWN HALL MEETING

WHGH Acute ALC Rate – April '09 – Mar '10



**THE WEST HALDIMAND GENERAL HOSPITAL
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TOWN HALL MEETING**

Messaging around Aging At Home

